



## Linna Golf Oy

### TERMS OF DELIVERY, CANCELLATION AND PAYMENT

#### Terms of Delivery

The person making a booking must indicate the following details for calculation of fees related to competition arrangements and other services:

- The final number of participants and players 14 days prior to the event
- Catering and any special requests 14 days prior to the event
- Any accommodation needs 14 days prior to the event
- Player name list, player handicaps and sports association 2 days prior to the event.
- Specifically sorted teeing group list 2 days prior to the event

Any reductions in participants indicated 14 days prior to the event are eligible for maximum 5% reduction in Green fees and maximum 10% reduction in restaurant services for changes indicated 4 days prior to the event. The number of participants confirmed 4 days prior to the event will apply for all services.

The golf course tee time reservation is valid for the number of participant indicated by the person making the reservation. In case of any significant reduction in participants, Linna Golf Oy has the right to make changes in teeing arrangements or, alternatively, to charge an extra fee for accommodating such changes.

#### Payment terms

The following credit cards and online payment methods are accepted: Visa, Visa Electron, Maestro, Eurocard, MasterCard, American Express and Diners' Club. Bank transfer payments are subject to an extra handling fee (10 euros). The payment term is net 7 days. Interest on delayed payment is 14%.

#### Terms of cancellation:

- Cancellations are subject to following fees deducted from the total amount of booked services:

<b>Number of persons</b>	<b>Deductio n of 50%</b>	<b>Deduction of 100%</b>
Less than 40	Cancellation 30 days prior to the event	Cancellation 14 days prior to the event
<b>Number of persons</b>	<b>Deductio n of 50%</b>	<b>Deduction of 100%</b>
40-60	Cancellation 30 days prior to the event	Cancellation 21 days prior to the event
<b>Number of persons</b>	<b>Deductio n of 50%</b>	<b>Deduction of 100%</b>
61 or more	Cancellation 60 days prior to the event	Cancellation 28 days prior to the event

#### Booking fee policy (applies in addition to the terms of cancellation indicated above)

- Exceptional booking fee policies can be agreed with the client with a specific agreement

- 20-39 persons €1,300
- 40-60 persons €1,800
- 60 persons or more €2,500



*The above sum is charged when the booking is confirmed.*

*By remitting the payment by the due date, the event will be confirmed in Linna Golf's event calendar. The sum will be considered as a prepayment in the final invoice.*

*Linna Golf reserves the right to retain the prepaid sum in total in case of cancellation.*

*In the event that Linna Golf Oy cancels the client's event for reasons unrelated to the client, e.g. rain or other compelling reason, and the parties are unable to determine another date for the event, the client will be fully reimbursed for any payments remitted.*

***Contractual matters***

*Cancellations and enquiries regarding remitted payments: Tel. +358 3 61020/ exchange / Vanajanlinna Group. Please have your booking details ready prior to contacting us.*